



DAY 1 - Wednesday, September 18, 2019

Start	End	Title	Location	Presenter
11:00 AM	11:50 AM	Check-in / Lunch	Lobby/ Main Stage	
11:50 AM	12:05 PM	Welcome / Opening Remarks	Main Stage	NTBAA Board of Directors
12:05 PM	12:15 PM	Angel Flights	Main Stage	Robert Garrett, Senior Director, Sales, FlightSafety International
12:15 PM	1:30 PM	Opening General Session – The Effect of Leadership on Safety Culture	Main Stage	Christopher M. Broyhill, Ph.D., CAM – Clay Lacy Aviation
1:30 PM	1:50 PM	Break/Networking/Exhibits	Lobby/Exhibitors	
1:50 PM	2:40 PM	Breakout Session 1		
		· Inflight Smoke and Fire Procedures	B Room 1	G. Blaine Stanley, EMT.D, AirCare International
		· Winter Operations	B Room 2	Jim Weaver, ATP, Advanced Aircrew Academy
		· CAM: Certifying the Future of Business Aviation	B Room 3	Jim Buchanan, CAM, C.P.M., AT&T Flight Operations
2:40 PM	3:00 PM	Break/Networking/Exhibits	Lobby Exhibitors	
3:00 PM	3:50 PM	Breakout Session 2		
		· Inflight Smoke and Fire Procedures	B Room 1	G. Blaine Stanley, EMT.D, AirCare International
		· Flying to Cuba- Still Safe and Legal!	B Room 2	Eric Norber, ATP, DPE, Cuba Handling
		· IBAC and the IS-BAO: What have they done for me lately? A look at recent improvements to the IS-BAO standards	B Room 3	Yvonne Marinus, Auditor Accreditation Manager, IBAC
3:50 PM	4:10 PM	· Break/Networking/Exhibits	Lobby/Exhibitors	
4:10 PM	5:00 PM	Closing General Session 2 – Risk Management During the Talent Shortage – Industry Challenges and Solutions	Main Stage	Amanda Ferraro, CEO, Aviation Safety Solutions
5:00 PM	5:10 PM	Closing Remarks	Main Stage	NTBAA Board
5:30 PM	9:00 PM	Networking Reception	Outdoor Terrace	

DAY 2 - Thursday, September 19, 2019

Start	End	Title	Location	Presenter
7:00 AM	8:00 M	Check-in / Breakfast	Lobby/Main Stage	
8:00 AM	8:10 AM	Welcome / Opening Comments	Main Stage	NTBAA Board of Directors
8:10 AM	9:05 AM	General Session 3 - Balancing Safety and Service	Main Stage	Tim Collins, Service Elements
9:05 AM	9:30 AM	NBAA Update	Main Stage	Steve Hadley, NBAA & Brian Koester, NBAA
9:30 AM	9:50 AM	Break/Networking/Exhibits	Lobby/Exhibits	
9:50 AM	10:40 AM	Breakout Session 3		
		· Leveraging Technology to Ensure Safety, Compliance and Value in your Flight Department	Main Stage	Lee Brewster, Director of Product Marketing, FlightDocs, Inc.
		· How to Distinguish Yourself for Success in a Competitive Flight Attendant Market	B Room 1	Lori Krolikowski, Instructor, Cabin Safety, FlightSafety International
		· Effective Strategies to Implement a FOQA Program in your Operation	B Room 2	Shelby Balogh, Chief Data Scientist, GE Aviation
		· The Flight Department Company Trap	B Room 3	Gregory J. Reigel, Esq., Shackelford Law
10:40 AM	11:00 AM	Break/Networking/Exhibits	Lobby/Exhibits	
11:00 AM	11:50 AM	Breakout Session 4		
		· The Landing Problem Defined	Main Stage	Guy Gribble, International Flight Resources
		· Beyond Basic Medical Training	B Room 1	Laura Torrez, LP, Director, Elite EMT Academy
		· Road to Stage III IS-BAH	B Room 2	Heath Barnett, Safety Manager, American Aero FTW, Contract Pilot Lear 45 and Challenger 300/350
		· Emergency Response: Lessons Learned	B Room 3	Christa M. Hinkley, J.D.
11:50 AM	1:30 PM	Lunch/ Scholarship Awards/Announcements	Main Stage	NTBAA Board of Directors
1:30 PM	2:30 PM	General Session 4 – Building and Fostering Personal and Business Relationships in a Competitive Workforce Market	Main Stage	Reagan Nickelson and Tony Caliendo, Performance and Behavior Coaches, reTHINK Coaching
2:30 PM	2:50 PM	Break/Networking/Exhibits	Lobby/Exhibits	
2:50 PM	3:40 PM	Breakout Session 5		
		· Safety Management, Real Life Applications Panel Discussion	Main Stage	Rick Malczynski, BASC; Bruce Laney, Broadies Aircraft; Heath Barnett, American Aero; Todd Kretzschmar, AT&T; James Cox, Business Jet Access
		· Catering 101	B Room 1	Vicky Wiley, Bon Voyage Catering
		· A Culture of Safety – Dealing with Difficult Conversations	B Room 2	Brad Kearney, President, CBK3 Consulting
3:40 PM	4:00 PM	Break/Networking/Exhibits	Lobby/Exhibits	
4:00 PM	4:50 PM	Closing General Session 5 – Your Mindset and #1 Strategy for Safety and Success	Main Stage	Chris Koelzer, Co-Founder and President, Victory Aviation, LLC
4:50 PM	5:00 PM	Closing Remarks	Main Stage	NTBAA Board of Directors